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AISM will be published twice a year (2 issues/year). The journal provides archival-quality papers that advance the state-of-the-art and practical applications of IT-enabled technologies and IT-based service management. It also brings accessible articles describing original research in the inherently interdisciplinary world of Information Technology and Information Systems. Theoretical research contributions (presenting new concepts and techniques) and applied contributions (reporting on experiences and experiments with actual systems) are encouraged.



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